



This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

## Access Statement for Ride The Hill

### Introduction

Situated in the heart of beautiful Surrey Countryside Ride The Hill delivers exciting outdoor activities, specifically Mountainboarding to all ages and abilities of participant.

Mountainboarding is an action sport and Ride The Hill specialise in delivering "grass-roots" level instruction to "first timers". These can include families, groups of children and adults including, schools, corporate days and scout groups.

From time to time Ride The Hill work with groups of participants with complex needs, however due to the nature of the sport Mountainboarding will not be suitable to those with severe physical disabilities and needs. This aside we aim to be as inclusive as possible from case to case and welcome everyone to spectate.

The centre is car park is situated at the end of the driveway. With a very short walk over a bridge to our shop and cabin area. There is a ramp situated by the main door

We look forward to welcoming you. If you have any queries or require any assistance please phone 01737822458 or email [info@ridethehill.com](mailto:info@ridethehill.com).

### Pre-Arrival

- For full details and maps of how to reach us please see the "Location" section of our website. Alternatively, you can plan your journey by car or public transport using [www.transportdirect.info](http://www.transportdirect.info); simply enter your postcode along with our, which is RH14EJ to get Direction.
- The nearest railway station is Nutfield which is a 15-20 minute walk. A local taxi service is available on 01737766111.

- The nearest bus stop is at the top of Mid Street on the main road. This will leave you with a ten-15 minute walk down Sandy Lane.
- The Ride The Hill main driveway is set on a hill down to the main car park.
- Our information brochures and leaflets are available in larger print if required.

### Car Parking and Arrival

- The Ride The Hill main driveway is set on a hill down to the main car park. The surface in the car park and drive way is loose road scrapings but relatively level.
- The route to the main entrance is clearly signposted.
- There is a limited car park on site, large enough for around 20 cars.

### Main Entrance, Reception and Ticketing Area

- Main Entrance is suitable for wheelchairs up to the width of \_\_\_\_.
- There is also an alternative gated entrance to the left of the main entrance for people who have larger access requirements.
- The entrance and covered areas by the main building are well lit, with emergency external lights as well as adequate interior lighting.

### Attraction (displays, exhibits, rides etc.)

- The main setup of the centre includes very few steps and viewing is available for all spectators.
- Due to the nature of the sport and the gradients of our hills please be aware that there are areas not suitable for people with certain needs.
- The majority of important information that needs to be taken on board is available both via boards and text as well as audio and visual guidance from our staff.

### Public Toilets

- At the current moment in time Ride The Hill unfortunately do not have any disabled public toilets but will be addressed in the very near future.

## Catering

- At the current moment in time Ride The Hill only offer a very select range of hot drinks and refreshments.
- Refreshments are available at the main reception. There is no step and the surface is even.
- The drinks fridge is at low level.

## Shop(s)

- Ride The Hill have a small shop on site selling equipment, souvenirs and other Mountainboard related items.
- There is a step down to the lower shop level but a small access ramp is available.
- Staff can offer assistance.

## Grounds and Gardens

- Spectators and visitors are restricted to the spectator areas at the bottom of the slopes.
- There are picnic areas and sheltered spaces. Some of these sheltered areas have a small step. The largest shelter though is accessible to wheelchair users.
- Some areas in the spectator areas are grass and of course can be uneven. Care should be taken when not on pathways.

## Additional Information

- All of our staff receive regular training that includes disability awareness training.
- We have a set of evacuation procedures that are on show in the reception area. Staff will offer assistance with evacuation in extreme weather or in the event of a fire.
- We welcome trained assistance dogs. Water bowls are available from main reception.
- Clear signage is used throughout the centre to guide participants and spectators.
- We can offer a list of nearby accommodation at request and a copy of their access statement if applicable.

## Future Plans

- Disabled access toilets will be added in the very near future. This access statement will be amended as and when these improvements are made.
- A hearing loop will be added to the main reception area at a later date. This access statement will be amended as and when these improvements are made.

### Contact Information

Address (Inc postcode):	Ride The Hill, Priory Farm, Sandy Lane, Surrey, RH14EJ
Telephone:	01737822458
Email:	info@ridethehill.com
Website:	www.ridethehill.com
Hours Of Operation:	Term Time: Wed - Sun 10:00-18:00   School Holidays Mon - Sun 10:00-18:00
Local Accessible Taxi:	Road Runners (01737 760076) St John's (01737 780780) Belfry Cars (01737 766111)
Local Public Transport:	Redhill Train Station (10 Mins away) Nutfield Train Station (10 mins away) Bus Stop (top of mid street) 10 mins away